BRITISH COLUMBIA INSTITUTE OF TECHNOLOGY SEP 1 8 2003

#### COURSE OUTLINE

| DATE JUNE 1997              |
|-----------------------------|
|                             |
| Taught to Part Time Studies |
| Date Prepared MAY 1997      |
| Credits3                    |
| Hours                       |
| ac est                      |
|                             |
|                             |

## **COURSE OBJECTIVES**

An introductory course designed to provide the student with an overview of the marketing concept and how it can be applied to any type of organization or service.

Material covered includes the controllable and uncontrollable elements of marketing, strategy planning, market characteristics, marketing research techniques, marketing segmentation and target market selection.

# **COURSE OUTCOMES**

- Apply the marketing concept and the components of the marketing mix in evaluating a marketing plan.
- 2. Recognize the non-controllable elements of the marketing environment and how they impact upon the marketing program.
- 3. Explain the need for overall strategic business planning.
- 4. Prepare the components of a basic marketing plan.
- Investigate marketing research:
  - a. Describe how marketing research information aids in decision making and risk reduction.
  - b. Demonstrate a familiarity with secondary resources used in marketing decision.
  - c. Explain how to use research methods in developing marketing strategies.

# COURSE OUTCOMES (cont'd)

- Explain the consumer buying process and the multiple influences on consumer buying behaviour.
- 7. Use a step by step analysis to identify target markets through marketing segmentation.
- 8. Explain key product concepts: product differentiation, positioning, branding, and the new product development process.
- 9. Investigate various promotional channels: advertising, sales promotion, direct marketing, personal selling, public relations, publicity.
- 10. Explain different pricing methods and factors that can be used to set prices.
- 11. Choose the most effective distribution channel for moving a product through the distribution system.

#### **EVALUATION**

| Final Examination                | 45 % |
|----------------------------------|------|
| Quizzes (2) 15 ea                | 30 % |
| Other (1) attendance and         |      |
| participation                    | 5 %  |
| (2) Class assignments            | 20 % |
| SALES AND THE SALES OF THE SALES | 100% |

The marks for projects, attendance and participation are at the discretion of the individual instructor. The nature of the assignments and breakdown of marks will be provided by the instructor at the beginning of the first session.

### REQUIRED TEXT(S) AND MATERIALS

Marketing - by Moriarity, Keegan, Duncan & Paliwoda (Canadian Edition)
Prentice Hall

Optional - Study Guide

#### REFERENCE TEXTS & RECOMMENDED EQUIPMENT

Essentials of Marketing - McCarthy, Shapiro & Perreault - Irwin Publishers
Canadian Marketing in Action - Tuckwell - Prentice Hall
Fundamentals of Marketing - Beckman, Kurtz, Boone - Holt Reinhart & Winston
Marketing - Kotler, MacDougall & Armstrong - Prentice Hall
Canadian Marketing Cases & Exercises - McGraw-Hill Ryerson

# COURSE OUTLINE - MKTG 1102 (continued)

| SESSIONS | MATERIAL COVERED  | READING                                |
|----------|---|--|
| MON AM   | Marketing in a global society Marketing and the organization External Marketing Environment | Chapter 1<br>Chapter 2<br>Chapter 3    |
| MON PM   | Marketing Information   | Chapter 5                              |
| TUE AM   | Consumer Behaviour<br>Organizational Behaviour<br>Segmentation                              | Chapter 6<br>Chapter 7<br>Chapter 8    |
| TUE PM   | Branding<br>Positioning   | Chapter 9<br>Chapter 10                |
| WED AM   | Product - goods - services - new  | Chapter 11<br>Chapter 12<br>Chapter 13 |
| WED PM   | Distribution - Channels and physical distribution - Wholesaling and Retailing               | Chapter 14<br>Chapter 15               |
| THU AM   | Pricing - Basics - Objectives and strategies  | Chapter 16<br>Chapter 17               |
| THU PM   | Marketing Communication Strategy - Advertising - Public Relations, Sales Promotion          | Chapter 18<br>Chapter 19               |
| FRI AM   | Direct Marketing Personal Selling Planning Review   | Chapter 20<br>Chapter 21               |
| FRIPM    | FINAL EXAM  | 100                                    |