## BRITISH COLUMBIA INSTITUTE OF TECHNOLOGY

#### **COURSE OUTLINE**

#### **PREREQUISITES**

MKTG 1102 or equivalent (see MKTG 3218 / Introduction to Media)

#### **COURSE OBJECTIVES**

(Upon successful completion of this course, the student will be able to:)

- 1) Understand the principles of marketing through the medium of trade or consumer shows as an exhibitor.
- 2) Become familiar with the show industry in general, and the associations and job functions that exist within it.
- 3) Understand the growth that will occur in the trade and consumer show industry in the next few years and be better prepared to compete for positions in the industry.
- 4) Position trade and consumer shows as an active marketing tool and as part of the overall marketing strategy.

# **EVALUATION**

| End-Term Final    | <u>30</u> %  |
|-------------------|--------------|
| Project           | <u>40</u> %  |
| Participation     | <u>10</u> %  |
| Other (fieldwork) | <u>20</u> %  |
|                   | <u>100</u> % |

## REQUIRED TEXT(S) AND MATERIALS

Binder with collected articles.

#### REFERENCE TEXTS & RECOMMENDED EQUIPMENT

## **COURSE SUMMARY**

The classes/sessions will focus on being a successful exhibitor in trade and consumer shows. There will be a final exam, as well as a visit to a show, and a project assignment relating to developing a trade show marketing plan.

# **COURSE OUTLINE - MKTG 1342**

(continued)

| BESSIONS | MATERIAL COVERED   | BCIT BINDER  |
|----------|--|--|
| Week 1   | Introduction to Trade/Consumer Shows  Objective: What to Expect in this course  - Show industry history - What is a Trade Show? - What is a Consumer Show? - Were does the budget come from? - What Professional Associations are involved within the Industry/Shows? Value of those Associations? - What are the jobs involved? - What are the benefits to the Community? - Description of the various elements that go into the planning and production of a Show. | - Industry Associations<br>- Show and Tell   |
| Week 2   | Trade Shows: A Vital Marketing Tool  The Marketing Mix Sales Process Bottom Line Shows Soft Sell Shows Trade Shows as a Marketing Communication Tool Introduction to Exhibiting Companies Setting objectives - Corporate/Show Research for selection of Shows for your corporate needs Sponsorships  | - Why enter a trade show - Exhibitor sharpen your skills - How integrated marketing aids the Exhibitor - An integrated marketing quiz - Integrated marketing  - Establishing trade show goals and objectives - Using multiple objectives - How to use sponsorships |
| Week 3   | Marketing Strategies  - Credibility - Features - Demonstrations - Education Seminars - Co-ops and Contras  Communications and Budgeting  - Advertising - Promotions - Public Relations - Agencies - Sponsorships - Partnerships  | - Taking charge with technology - Visiting a trade show - Show selection - Technical presentations - 20 ways  - How to improve sales success - Live presentations - Working with an ad agency - Three part system  |

# **COURSE OUTLINE - MKTG 1342**

(continued)

| JESSIONS | MATERIAL COVERED  | REFERENCE  |
|----------|---|--|
| Week 4   | Show Management  - Role - Responsibilities - Contracts - Services - Rules and Regulations - Facilities - Exhibitor Manual   | ,  |
| Week 5   | Exhibit Strategy  - Planning guide  - Design  - Location  - Drawing power  - Display Hardware  - Layout  - Interactive vs. Static   | - Budgeting<br>- Floor Plan<br>- Selecting the right booth<br>location<br>- Space selection<br>- Study laps<br>- Product space<br>- Exhibit design |
| Week 6   | Pre-Show Planning to Reach Objectives  - Methods to attract the Audience to your location - Checklists - Selection of staff - Literature - Demonstrations - Hospitality Planning Meeting                    | - Promotion articles - Press releases - Using hospitality suites - Hospitality makes a comeback  |
| Week 8   | Training  - Exhibition Sales Staff  - Selection, training and management  Follow-up and Evaluation  - How to calculate ROI  - How to turn leads into sales  - Post Show Marketing  - Evaluation methodology | - Power selling for exhibitors<br>- Results worksheets   |

# COURSE OUTLINE - MKTG 1342 (continued)

| 3ESSIONS | MATERIAL COVERED | REFERENCE |
|----------|------------------|-----------|
| Week 9   | EXAM             |           |
| Week 10  | LAB              |           |
| Week 11  | LAB              |           |
| Week 12  | PRESENTATION     | 1         |